

James (Jim) Holmes

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SUMMARY

Well-organized, motivated engineer passionate about continual improvement in organizational processes and team skill building. Proven delivery success using Lean and Agile approaches. Communication, planning, testing and research expert. Exceptional writing and briefing skills.

TECHNOLOGY SKILLS:

Development: C# (1.0/2.0/3.x), WinForms, Java, C++, SGML/XML/HTML, CSS, BPEL, Ruby

Databases: Oracle 8i, Sybase 11.x/12.x, SQL Server 6/2000/2005/Express, NHibernate

Tools: Visual Studio .NET (2003/05/08), Team Foundation Server, NAnt, MSTest, NUnit, MUnit, Rhino Mocks, Subversion, PowerShell, *nix shell, Cucumber, Selenium, Watir/FireWatir

Operating Systems: Windows NT/2000/XP/Vista, Server 2003/08, Linux, Solaris, Irix

PROFESSIONAL EXPERIENCE:

Telligent Systems

Nov. 2008 – Present

Quality Lead & Project Manager

- Responsible for all QA and acceptance testing efforts. Drove adoption of automated testing tools (Selenium, Watir). Created Telligent's first-ever comprehensive test plan for all products.
- Led several successful deliveries of products including Telligent's web services updates, service packs, and SharePoint Integration.
- Implemented a point-based estimation/velocity system for software development, eliminating two to four hours of wasted estimation time per developer per two week iteration.
- Improved developer efficiency by implementing a pull-based single-task system. Developers doubled productivity, in part, by cutting time lost due to cycling between tasks.
- Responsible for roadmaps for releases of web services platform extensibility and SharePoint Integration products.
- Pushed senior management and CIO to adopt a Lean mindset for product features, ensuring that effort was targeted on client-driven needs instead of unfocused assumptions.

Quick Solutions, Inc. (QSI)

April, 2007 – Nov, 2008

Studio Lead, Information Worker Studio; Project Engineer

- Led a team of technologists to successfully deliver software and systems solutions to clients. Managed relationships with partners and clients. Managed business plan for IW studio.
- Architected and delivered client solutions based on Microsoft Office SharePoint Server.
- Implemented iteration retrospectives throughout QSI's Solutions division, resulting in improved team communication on all Solutions projects.
- Drove adoption of customized Kanban pull processes at several project sites, dramatically cutting wasted development time.
- Wrote, produced, and delivered a two-day training course for SharePoint 2007 site administrators. Course was custom tailored for audience's environment.
- Technical lead on Windows Forms client-server application hosting technical manual content in HTML coupled with schematics viewers in BMP and DWF graphics formats.

19 November, 2009

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- Awarded company's Outstanding Contributor award for leading team delivering cutting-edge training materials to Microsoft's Developer Platform Evangelism division.

NuSoft Solutions

July, 2006 – April, 2007

Principal Consultant

- Responsible for pre-sales client support, client solution envisioning, design and execution of client solutions.
- Assisted with design and implementation of several proof of concept workflows on the Microsoft Office SharePoint Server platform.

Iterative Rose Solutions, LLC

March, 2005 – July, 2006

Founder/Principal

Sole proprietorship focused on assisting local companies in vision, design and development of client solutions. Wrote *Windows Developer Power Tools* and numerous web articles.

Northrop Grumman Space Technology, Kettering, Ohio

**August, 2003 –
March, 2005**

Systems/Software Engineer

Supported digital tech data projects. Lead Engineer for Air Force Common Viewer (AFCV) program. Assisted with contract proposals. Developed and tracked project schedules. Created client solutions for a wide range of customers such as Ogden Air Logistics Center.

Veridian Systems (now General Dynamics - Advanced Information Systems), Arlington, Virginia

June, 1998 – July, 2003

System Engineer/Customer Relations Manager

2002 - 2003

Managed customer relations and provided engineering support for Veridian's AFCV program, including roles as interface to prime contractor/USAF customers. Served as primary test engineer.

Information Systems Engineer/Network Engineer

Designed and implemented software and database components for a wide range of projects in C++, Java, Oracle, and Sybase. Dealt with National Imagery and Mapping Agency DTED and ITD products. Technical Lead for Veridian's four man effort in the E-3's Integrated Technical Display System. Also managed networks at Veridian's Virginia work centers.

Ingram Micro, Munich, Germany

January 1997 – July 1998

Network Manager

Led three-person team supporting network operations at four work centers in three countries. Planned, tested and migrated work center network from Token Ring to Ethernet. Migration was in conjunction with a weekend relocation of the entire work center.

Stream International, Munich, Germany

1995 –1996

Telephone Hotline Technician

Handled new user support for major international online service. Resolved problems with modem and computer configuration. Created online help files detailing workflows for techs.

United States Air Force, various locations

1982 - 1993

Instructor Airborne Radar Technician

Operated and repaired radar systems during flight on E-3 aircraft. Instructed a wide range of students. Also managed and supported numerous small computer systems.

EDUCATION:

Woodland High School, Woodland, CA (National Honor Society)

BS in Computer Information Systems, Chapman University, Orange, CA. (Cum Laude)

AWARDS

Microsoft Most Valuable Professional for Visual C# since 2005. One of fewer than 300 C# professionals in the world recognized for their contributions to the .NET development community.

PUBLICATIONS:

Wrote a weekly column for VisualStudioHacks.com focusing on tools, tips, and increasing the productivity of Visual Studio .NET users. Up to 95,000 site visits per month .

Windows Developer Power Tools, O'Reilly, October, 2006. (Co-author) Exhaustive discussion of open source tools for Windows developers. Covers the entire development lifecycle from setting up a requirements tracker to automating acceptance testing.

Blogger at <http://frazzleddad.com>

COMMUNITY INVOLVEMENT:

President, Board of Directors, CodeMash Conference: <http://www.CodeMash.org>. Leads the team organizing an annual multi-platform, multi-discipline conference drawing 550+ attendees from across the US and Canada. Directly responsible for annual budget of \$120K.

Founder/President, Dayton .NET Developers Group: <http://www.daytondevgroup.net>. Group has grown to 300+ members with 30 - 40 regular attendees since its inception in May, 2005.

Organizer, Dayton-Cincinnati Code Camp. Annual event draws nearly 200 developers from region.

SPEAKING ENGAGEMENTS (Selected Listing):

Leadership 101: Kalamazoo X Conference, Tyson Developer Conference, others, 2009

Three Tips to Improve Your Process: Numerous times in 2008, 2009

Web Acceptance Testing: Central Ohio Day of .NET, Tyson Developer Conference 2009

Real World SharePoint: Grand Rapids Day of .NET, Dayton-Cincinnati Code Camp, 2007

Open Source Test Tools: Numerous times in 2006, 2007

Intro to Security for .NET Developers: Numerous times in 2006, 2007

Utilizing Avionics Bus Data for Increasing Pilot Situational Awareness: A-10 World Wide Conference, Las Vegas, 2004

LANGUAGES:

Conversant in German.

SECURITY CLEARANCE:

Top Secret (8/12/1999), phased to Secret, expiring in 2009.